



Defect Coverage—Whitney Burns Shutters, Inc. warranties any and all defects in the panels, framing, and/or components of our shutters. This includes any defects, such as cracking, natural warping, or any other manufacturer defect. There are no charges involved for replacement items or for any required labor.

Adjustments—Any adjustments to the panels, framing, and/or components are covered and will be done at no charge. Some adjustments may require that any or all components be brought to our repair center for complete correction of the problem. Any repairs will be resolved as promptly as possible and will be dealt with when our technicians are in the area. Shutters repaired after original installation may differ due to design changes and/or improvements in manufacturing.

Damage Coverage—Whitney Burns Shutters, Inc. warranties any and all elements involved in damage unrelated to the construction of the panels, framing, and/or components. This includes any damage, such as broken components due to abuse or neglect, and/or any damage incurred that is not a defect. While all of the costs related to the components are covered at no charge, there may be a cost involved for the labor required to perform any necessary repairs.

Registration Required—For your shutters to include the coverage listed above, product registration is required. Registration may be done by sending in the registration form, calling O’Hair Shutters, LLC directly at (800) 582-2625, calling our office, registering online at www.ohair.com, or by giving the registration form to a Whitney Burns Shutters Installation Technician.

Items Not Covered

Water Damage—Whitney Burns Shutters, Inc. is not responsible for any water damage to the shutter panels, frames, and/or components. This includes any water damage due to water splashes (for example, above a kitchen sink or in a bathroom), water leakage (for example, if a window is left open or if a window leaks), and/or any other type of water damage.

Alterations—Whitney Burns Shutters, Inc. is not responsible for any changes to the shutter panels, frames, and/or components. This includes removing or altering shutters in any way from original installation. Whitney Burns Shutters, Inc. offers service to uninstall and reinstall shutters for carpet/tile installation (or other such matter) for a nominal fee.

Exterior Application—Whitney Burns Shutters, Inc. is not responsible for any damage due to an exterior application of our panels, framing, and/or components.

Paint Warranty*—All paint finishes performed by Whitney Burns Shutters, Inc. are warranted for 15 (fifteen) years.

Stain Warranty*—All stain finishes performed by Whitney Burns Shutters, Inc. are warranted for 5 (five) years.

*The cost to repaint and/or reinstall shutters is determined by the current rate prorated by the number of years since original purchase. Dark tinted colors (painted or stained) are not warranted against fading. Whitney Burns Shutters, Inc. recommends UV tinting to be installed on windows to prevent fading.

Signed: _____

Tim Burns, President

Date: _____